



# perseverance

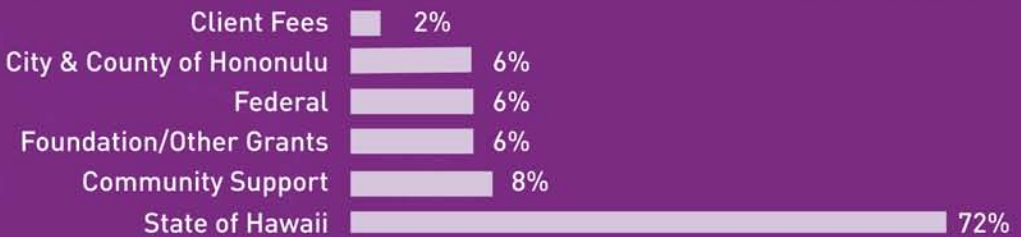
**2011 ANNUAL REPORT**  
DOMESTIC VIOLENCE  
ACTION CENTER

## GRANTORS

Aloha United Way • City & County of Honolulu • Clarence T.C. Ching Foundation  
• Friends of Hawaii Charities, Inc • Hawaii Justice Foundation • Hawaii Women's Legal Foundation • Hawaiian Telcom • Indigent Legal Assistance Fund • Legal Aid-Legal Assistance for Victims • Office on Women's Health • State of Hawaii Department of Human Services • State of Hawaii Judiciary • Teresa F. Hughes Trust • Verizon Foundation • Verizon Wireless • Women's Fund of Hawaii • Women's Independence Scholarship Program

## 2010-2011 Revenue

Fiscal Year 2011



## 2010-2011 Expense



Unaudited Financial Statements

Net Assets Ending June 30, 2011 - \$2,405,917

# aloha

The Domestic Violence Action Center designs and delivers services for survivors and speaks up about domestic violence like no other organization in Hawaii. We remain proud to stand in solidarity with our community agencies serving families, and have strong working relationships with private and public entities who provide assistance needed for survivors to get free and stay safe.

The agency staff and programs continue to reveal the unique and complex challenges facing survivors of domestic violence while raising the community's awareness of the grave, costly crime that has far-reaching cultural, socio-economic, personal and professional impacts.

As the organization maintains its stability during these changing times - the commitment to increase momentum and remain vigilant in the best interests of island families is resolute. Launching into the "year after" the agency's 20th anniversary, there was sustained enthusiasm and hearty satisfaction with the progress made to anchor the Domestic Violence Action Center.

To the agency's deserving staff, invested board members, and community allies – please accept my deep gratitude.

**Nanci Kreidman, M.A.**  
**Chief Executive Officer**

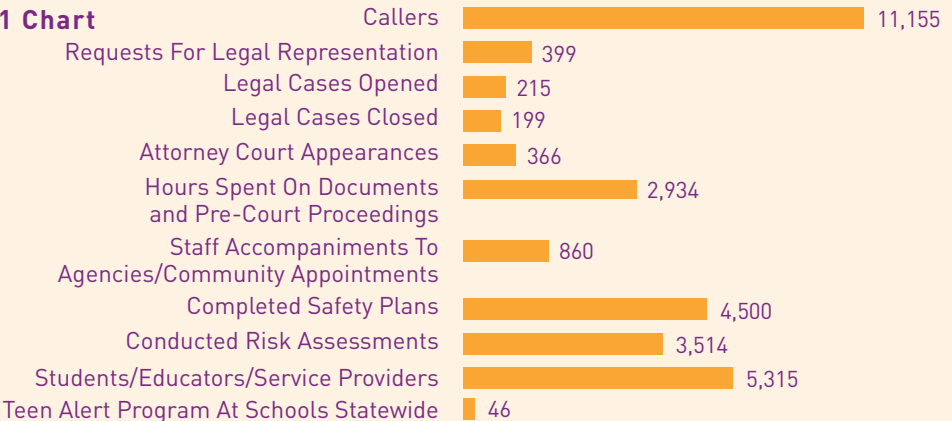
## Saving lives and building personal strength day after day after day



Working with other community agencies serving families is key for the Domestic Violence Action Center. In partnership with the Hawaii Immigrant Justice Center (HIJC) of the Legal Aid Society, two members of our staff focus their work on the specialized needs of immigrants referred by HIJC and provide the expert family court representation needed by other clients of Legal Aid as part of a holistic program to meet the complex needs of victims. The work is funded by Office on Violence Against Women, Legal Assistance to Victims grant category. In addition, the DVAC EXPO Court Out-

reach Program works side by side in Family Court with the Department of the Prosecuting Attorney's office for those victims whose partners are defendants in criminal court. EXPO is also present at the Ronald T.Y. Moon Family Court providing unduplicated support to victims seeking restraining orders supplementing information they will receive from the Adult Client Services Branch. The number of survivors whose safety, emotional well-being, stamina and self-sufficiency touched by DVAC programs grows every year.

### 2011 Chart



## Trainings attended in FY 2011

- 3rd Annual Hawaii Conference on Language Access: Emergency Preparedness & Hawaii LEP Communities
- Addressing the Needs of Lesbian, Gay, Bi-Sexual & Transgender Youth
- Adult CPR & First Aid
- Basic Employment Law
- Basic Supervision & The New Supervisor
- Battered Women v. Professionals – Who's the Wiser?
- Battered Women Who Kill Their Abusive Partners
- Building Systems of Prevention through Health Promotion for Women and Girls
- Child custody, visitation, and domestic violence: Women's and children's perspectives
- Civil Law Issues and Intimate Partner Violence: What Happens to Military Family Members?
- Client Trust Account
- Coalition Building and Community Development
- Conference of Non Profit Communities of Hawaii
- Contemporary Explorations of Hawaiian Women's Issues Conference
- Correcting Poor Performance
- Custody Evaluations
- DNA - Working Cold Cases
- Develop your Program Evaluation
- Domestic Violence Challenging Clients
- EEO in Hawaii: Keeping Pace with Recent Trends
- Engaging Young Men in Teen Pregnancy Prevention
- Ethics & Professionalism 2010
- Family Law Update - 2010
- Financial Planning for Domestic Violence Survivors
- Forensic Nurse Examiners: Beyond Sexual Assault Examinations
- How to Motivate and Manage Staff and Retain Great Staff
- Hawaii State Coalition Against Domestic Violence Annual Conference
- Immigrant Crime Victims and Public Assistance
- Immigration Remedies for Victims of Domestic Violence
- Introduction to the Operating Reserve Policy Toolkit
- Interviewing



## Trainings attended in FY 2011

- Investigation & Documentation
- Issues affecting Military Women and Veterans
- Language and Cultural Access Summit
- Language and Cultural Access
- Life, Love and Grief
- Looking Back - Lessons for the Future: The Duluth Model: Batterer Intervention Programs
- Looking Back - Lessons for the Future: Working with Men to End Violence Against Women
- Mahukane & Mahuwahine: Transitioning in Hawaii
- Mediation Skills for Managers Training
- Mental Illness, Substance Abuse & Domestic Violence
- Military and Civilian Protection Orders: What You Need to Know
- Parenting Counseling/Coordination Panel Discussion
- Performance Appraisal Training I & II
- Preventing Bullying in Hawaii
- Providing Civil Legal Services at a Family Justice Center: Benefits, Challenges and Lessons Learned
- Psychological and legal considerations when working with victims of domestic violence: The impact of trauma on the brain
- Pursuing a Noble & Necessary Purpose Conference by Hawaii Access to Justice
- Record Retention & Destruction
- Representing Survivors of Domestic Violence with Self Petitions under Violence Against Women Act
- Safety Planning with Victims of Abuse in Later Life
- Serving Limited English Proficient (LEP) Individuals through Interpreters
- Sexual & Other Harassment Avoidance
- Strangulation
- Tenant Rights & Responsibilities
- The Role of Bilingual Staff
- The Department of Defense Response to Intimate Partner Violence
- The effect of Social Media on Your Workplace
- The Compensation Checklist for Nonprofits: Are You Prepared for Today and the Next Five Years?
- The Impact of Trauma on Women and Girls across the Lifespan
- Training on Strangulation
- Trauma - Informed Care: Practical Solutions for Patients, Providers, and Organizations
- U Visas: Collaborating with Law Enforcement Agencies
- Working with Women Who Use Violence in a Group Process

## It takes all of us

The agency continues to nurture community relationships, which affirm our essential belief, that the only way to do this work is by working together. Investment in these relationships built over the last twenty years continues to inspire and enrich Domestic Violence Action Center programs.

In recognition of the fact that most victims seek refuge and comfort first from their family, friends and neighbors, the work with these cultural communities helps us realize a dream to nourish community conversation and embrace community driven solutions. A community health needs assessment was completed and an implementation plan for work spanning a 5-year period was developed; both taught us how to serve beside the natural helpers on the Leeward Coast and build new alliances with new partners.

The incorporation of new and better strategies for meeting the needs of our diverse community is always a precious endeavor. Strengthening organizational approaches to engaging and educating others is key to DVAC's success. With funding from the Office on Women's Health (Department of Health and Human Services), the Domestic Violence Action Center created the Consortium for Health Safety and Support. DVAC was one of 16 sites selected to participate in the Coalition for a Healthier Community Initiative of DHHS, Office on Women's Health. The agency's work is on the Leeward Coast focused on Filipino and Hawaiian communities in partnership with the following organizations: • **Waianae Coast Comprehensive Health Center** • **University of**

**Hawaii at Manoa-School of Nursing & Dental Hygiene** • **Ma'o Farms** • **Waianae Neighborhood Board** • **Kahikolu Ohana Hale O Waianae** • **Hawaii State Coalition Against Domestic Violence** • **JL Community Consulting** • **Leeward Public Health Nursing Section-Department of Health, Consuelo Foundation.**

The 16th Annual **Men's March Against Violence in October** during 'Domestic Violence Awareness Month' had **more sponsors, more participants, and more tears than in recent years.** Jai Cunningham and Matt Matsunaga shared personal stories and personal convictions that kept the crowd acutely tuned in to the message that domestic violence touches all of us. **Judge Michael Broderick received the Community Award** for his exquisite work on the Bench listening and ruling on life and death situations in over 10,000 cases during his tenure as a Family Court judge.



Justice is an elusive goal, and represents a key priority for the Hawaii State Judiciary. In the presence of our community's other legal service providers, members of the Bar and sitting judges, the DVAC remains active on the **Access to Justice Commission.** The not-for-profit sector struggles to meet its mandate with shrinking resources, and the Domestic Violence Action Center's participation in **PHOCUSED** helps to advance the understanding about the indispensability of community programs. The poor, vulnerable, needy, differently-abled, hungry, houseless,

# community

Continued

mentally ill, children and elderly rely on our advocacy. Policy advocacy continues to be a commitment and investment that the DVAC makes and makes good on! The community of programs with whom we also work very closely is other domestic violence agencies. As an active member of the Hawaii State Coalition Against Domestic Violence, DVAC engages in deliberation and debate with like-minded programs about our Hawaii's programs' practices, principles, policy, and vision for island families. The HSCADV Oversight Body, Domestic Violence Task Force and Fatality Review Team are active working groups striving for definitive movement in the implementation of reform to system shortcomings, needs of survivors, and efforts to improve efficiencies for planning and resource allocation. DVAC collaborated in events convened during Domestic Violence Awareness Month (DVAM), including the annual Vigil and the DVAM launch in downtown Honolulu.



## community partners

- Catholic Charities Hawaii
- City & County of Honolulu
- Hawaii Immigrant Justice Center, program of Legal Aid Society of Hawaii
- Hawaii State Coalition Against Domestic Violence
- Honolulu Community College
- Kapiolani Community College
- Men's March Against Violence
- PHOCUSED

## out in the field



The Domestic Violence Action Center participates in community fairs and staffs booths (like at) the Hawaii Bar Convention, the Legal Service Provider Consortium Fair, the Domestic Violence Awareness Month launch, Access to Justice Summit, the July 4th Waianae Community Fair and a community concert to celebrate the life of a domestic violence homicide victim in Waianae. It is important for us to remain visible or become known to those who need us.

We are serving as active members on the Domestic Violence Task Force. This work continues discussion about Oahu based initiatives and assists in identifying areas of community need that would benefit from collective focus. Our service includes participation on the Medical Subcommittee and the Empowerment Committee. I think that should suffice.

## the media



The agency accepts many invitations to help the media address the issue of domestic violence. This year we maintained a healthy media presence through appearances on **Town Square**, the morning news, **Cox Radio** and in the **Honolulu Star-Advertiser**.



## Our achievements during this year

**Girls Just Wanna Have Fun** was a great success in February with four active school partners: **• Mid-Pacific Institute • Sacred Hearts Academy • La Pietra – Hawaii School for Girls • St. Andrew’s Priory School.** Girls, dresses, shopping and a fashion show attracted a large crowd. Safe dating and healthy relationships are an important goal for the Domestic Violence Action Center’s Teen Alert Program. Marsha Nadalin Salon & Spa and Calista by Cotton Cargo were exclusive sponsors, without whom no fashion or fun would have occurred. The true stories of survivors of teen abuse stunned the

house. Mothers and their daughters enjoyed the event and their listening together form a foundation for communication and honesty that cannot be overemphasized. **Morton’s The Steakhouse** supported the DVAC 4th **Annual Golf Tournament**, which served as a vehicle for fundraising and friendraising. The Planning Committee, consisting of Rex Fujichaku, Keri Nishimura, Retired Judge Marcia Waldorf, Erin Taketa, Nina Livingston and staff from both Morton’s and DVAC worked hard to recruit teams, obtain sponsors, and secure great prizes.



### The gifts just keep on coming

This year we were selected from among many competitors to receive \$25,000 worth of pro bono PR assistance from **Becker Communications** in celebration of their **25th Anniversary.** A panel of judges reviewed applications and chose the Domestic Violence Action Center to receive this gift. It remains essential for the agency to be visible, accessible and notable. The only way survivors and supporters will find us is through our presence on the radar, in cyberspace, in mailboxes and featured at events. Becker Communications is making all that possible.

## In motion

### signage

**Harry and Jeanette Weinberg Center for Peace in Island Families**, architectural signage was permanently installed to agency offices in FY 2011. The generous support of the **Harry and Jeanette Weinberg Foundation** enabled the Domestic Violence Action Center to secure its site for current programs and staff. In light of the unstable and changing economic landscape, the Domestic Violence Action Center, again, planned for the consolidation of departments, bringing Survivor and Community Programs under the leadership of a longtime management staff person, effective July 1, 2011.

### going green

This year we made the decision to increase our communications through more effective use of our website and Facebook. It is essential for us to communicate with the community and be accessible. Save paper, save trees and save lives. It is an overarching commitment to taking good care of our community and our resources. We invite you to visit our website, [stoptheviolence.org](http://stoptheviolence.org), to subscribe to our email list and receive information on upcoming events, DVAC newsletter, and updates.

### new technology

A new IT company was retained to maintain the agency network. A full inventory of hardware was conducted and necessary adjustments have been the focus of the company's attention. An ePanic Alert program was installed on the network to continue the agency's investment in safety for clients, staff and visitors. A security camera was

also installed at the reception area so visitor traffic can be monitored by staff. Cost allocation codes were analyzed and refined for more accurate accounting. Client tracking reporting software is under development for implementation in early FY 2012. The agency became a Special Employer Group member of the Hawaii Central Credit Union and provides health coverage to employees through UHA now, rather than Kaiser due to a better rate offer. The Domestic Violence Action Center developed and instituted procedures for collecting client fees by credit card payment. A Board retreat provided an opportunity to review and adopt the organization's Strategic Plan for 2010 – 2012. Active Board committee work continued with implementation of Fund Development and Public Awareness efforts. Members of the Public Awareness Committee made appointments and visited with several of Hawaii's major PR firms to familiarize the principles with programs and capacity of Domestic Violence Action Center in the interest of developing partnerships with business.

### future

The uncertainty shared by almost everyone about the future doesn't interfere with our current hardworking efforts to bring peace to our island families. The compassionate service and creative initiatives will continue to flow from the Domestic Violence Action Center. Your unwavering support and endorsement is welcome and uplifting. It is our promise to serve with efficiency, integrity and grace.

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## Domestic Violence Action Center

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